



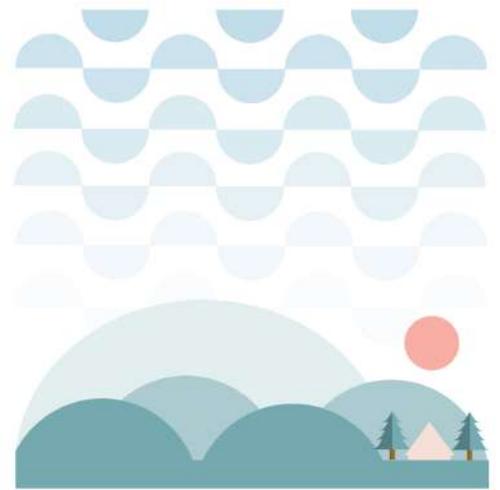
# YOUR BORROWBELLE TENT EXPERIENCE

Thank you for booking a Borrowbelle bell tent - we hope you have a wonderful time, whether it's for a kids' party, grown-up get together, a sleepover, a wedding or good old glamping in the spot of your choice.

To help you have a safe and happy experience, please read our terms and conditions carefully, and just ask if you have any questions.

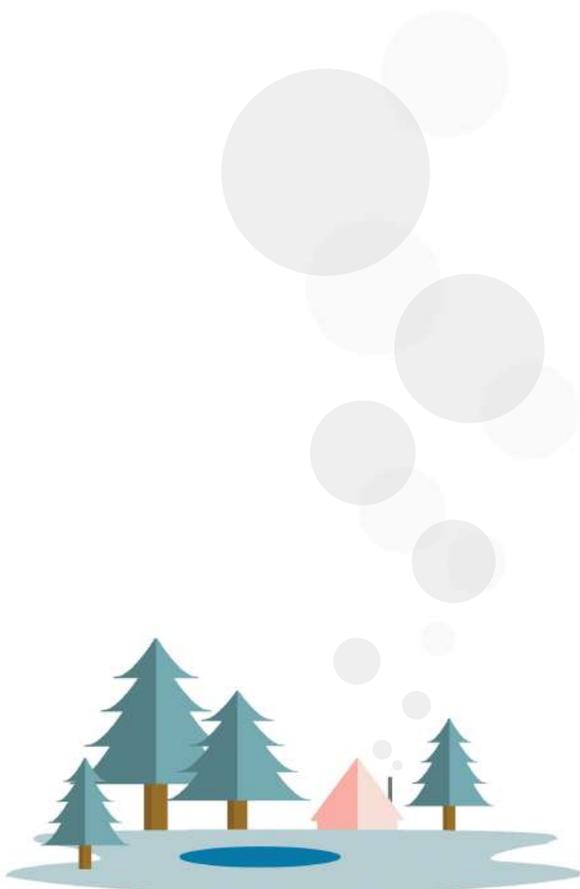
## BOOKING AND CANCELLATION

1. Once we've agreed the dates of your hire by phone, email, or Facebook message, we'll send you an email with these Ts & Cs and a booking form with payment information. Once we have received your payment, your booking is confirmed.
2. Please pay via BACS transfer to our bank account listed on our booking form.
3. We understand that sometimes plans change. We can offer a full refund for cancellations over 30 days before your booking or a 50% refund for cancellations over 15 days beforehand. We're really sorry but we can't refund any cancellations made less than 14 days before your booking.
4. We try to be as flexible as we can about when we pitch and pack up the tent so we'll discuss this with you when you book and note it in your booking form.



## LOOKING AFTER THE TENT

1. We know it's tempting, but please don't pull or swing on the central pole - it's very stable but don't risk it.
2. Please zip up all doors (inner and outer) and windows at night, when you leave the tent unoccupied and if it rains.
3. If you're using the wood-burning stove, do not touch it (or the pipe) - it gets incredibly hot. Also you **MUST** have a fire bucket full of water nearby.
4. Please keep the tent clean and tidy and leave shoes by the door so it stays clean and cosy.
5. Do not use any lighting, heating, cooking or other gas or electrical appliances within the tent.
6. Do not allow any fire, candle or other naked flame (including cigarettes/cigars) inside or within 3 metres of the tent.
7. Keep any fire pits a minimum distance of 3 metres from the tent and ensure they're not left unattended.
8. We're sorry, but we don't allow animals inside our tents at the moment.
9. As the hirer, you're responsible for the maintenance and safe keeping of the equipment for the period of the hire. Please use it safely, correctly and for its proper purpose and report any loss, theft or damage immediately.
10. Please do not tamper with the structure or any part of the equipment, or repair, alter, add, affix or suspend anything from it without our consent.



## DAMAGE TO THE TENT

The hirer must cover Borrowbelle against the full value of any loss, damage or excessive soiling, however it's caused.



## AIRBED HIRE

Due to factors such as temperature, amount of usage, length of hire, airbeds may lose air and deflate slightly. It's good to keep your pump handy to 'top them up' before bed if needed.



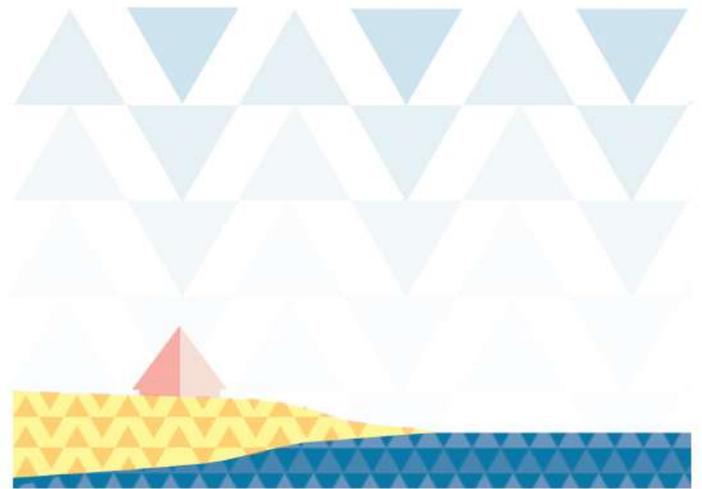
## GENERAL

We strongly recommend that you have holiday insurance. Your insurance should cover all risks including cancellation, accident, breakdown, loss or damage to personal property.

Borrowbelle shall not be held responsible or liable for any loss or damage suffered by you or members of your party.

## EXCLUSION OF LIABILITY

1. Borrowbelle will not be responsible for and the hirer will indemnify the company against all claims for the injury to persons or the loss or damage to property.
2. The hirer expressly acknowledges that Borrowbelle are not the original manufacturer or supplier of the equipment. Borrowbelle accepts no liability for any injury or death from any claim or proceedings arising from this contract with the client.



## FORCE MAJEURE

1. Borrowbelle will not be liable for any: act of God including but not limited to tempest, fire, flood, storm or natural disaster; War, civil war, sabotage or act of terrorism; government sanction, embargo, import or export regulation or order; labour disputes, including strikes, lockouts, boycotts or other industrial action; failure in the transportation of equipment, machinery or personnel or in the provision of any utility including power, gas, water, or communication services.

2. If the event for which the tents have been hired is cancelled, Borrowbelle will not be liable.

We reserve the right to amend our terms and conditions at any time, without prior notice.

This contract will be governed by the laws of England and Wales and the exclusive jurisdiction of the Courts of England and Wales.